



Hand Hygiene Excellence Award 2021.

General hospital Pula, Croatia

- our experience



OBP
Opća bolnica
Pula
Ospedale
Generale di
Pola

Martina Močenić

Pula, June 2022



General hospital Pula



- 427 beds
- 1.306 employees (277 MDs, 571 nurses)
- 20 departments
- 15 000 hospitalization/year
- 5 000 surgical procedures/year
- 618 000 outpatients visits/year
- 208 000 inhabitants in Istrian region
(double or triple number during turistic season)

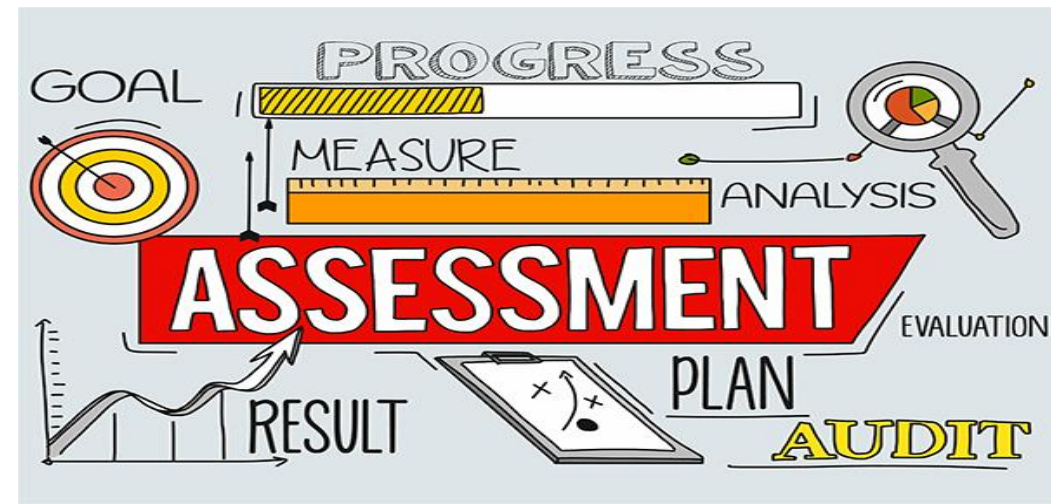




Decision to apply for the HHEA



- ✓ Focus on hand hygiene
- ✓ System change
- ✓ Implementation of Global hand hygiene guidelines
- ✓ Educated staff
- ✓ Support – product manager

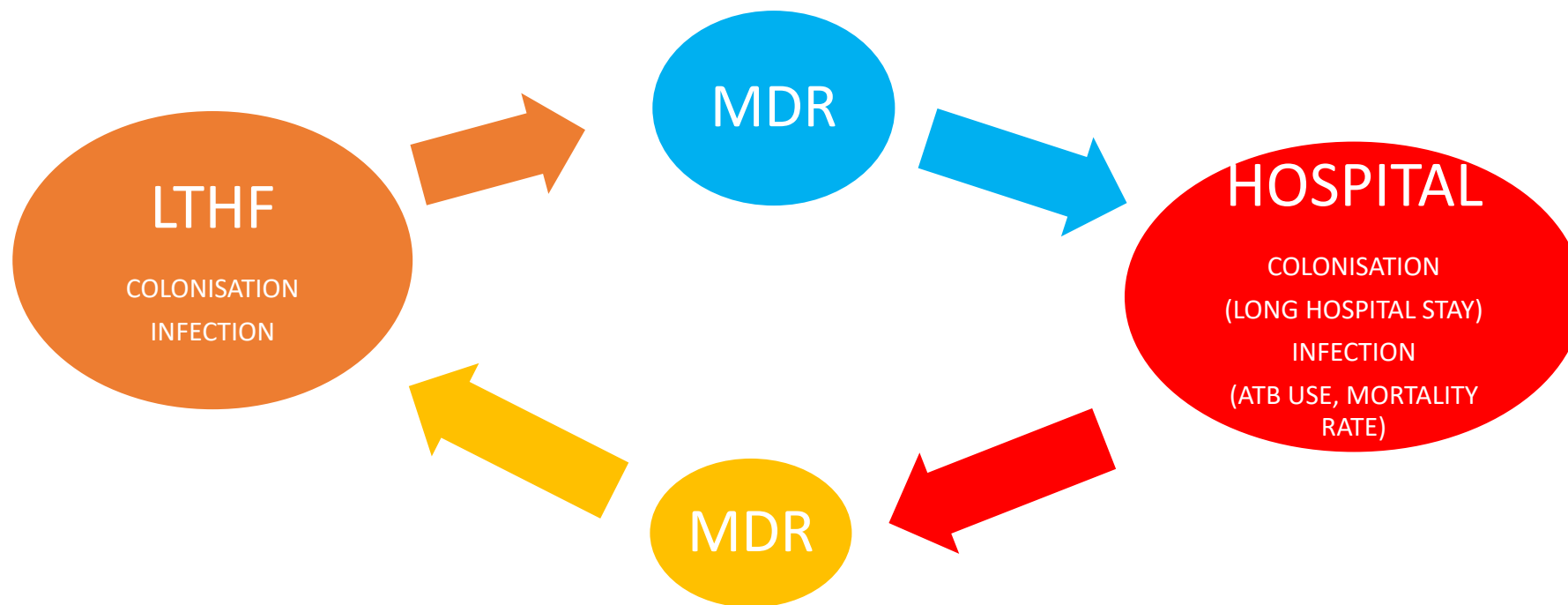




Decision to apply for the HHEA



- ✓ Program- Prevention of MDR bacteria spreading in General hospital Pula and LTHF in Istrian region





The journey and roadblocks on the way



- ✓ Covid 19 pandemic
- ✓ PPE- Hand hygiene and gloves
- ✓ Lack of alcohol antiseptic on the market
- ✓ New hospital location (change)





How to motivate staff and stakeholders?

- ✓ Get involved
- ✓ Team work
- ✓ Clear goal

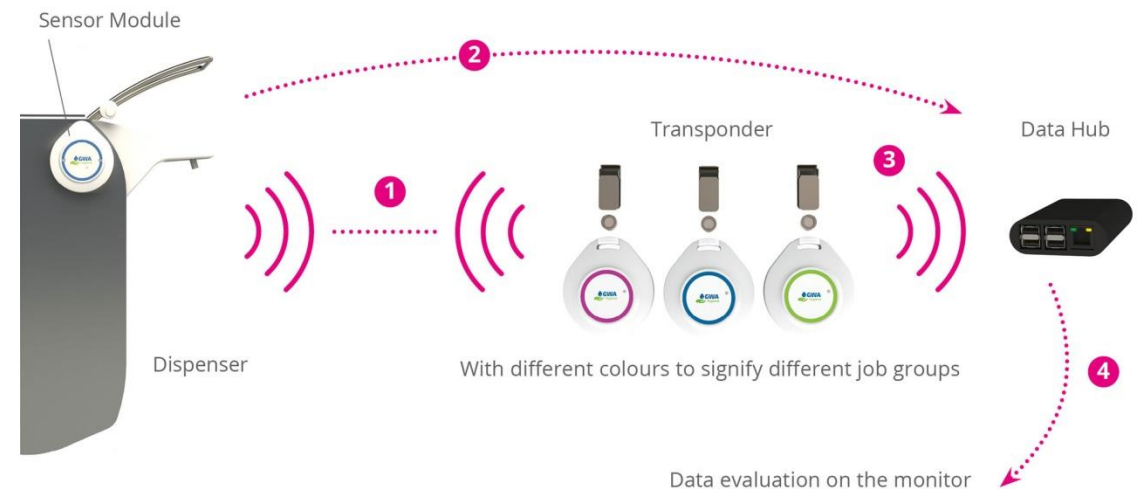




How the HHEA triggers change?



- ✓ The award obliged us to continue to improve
- ✓ To invest more and more in education of all staff
- ✓ To invest in technical equipment





Do and do not when applying for the HHEA



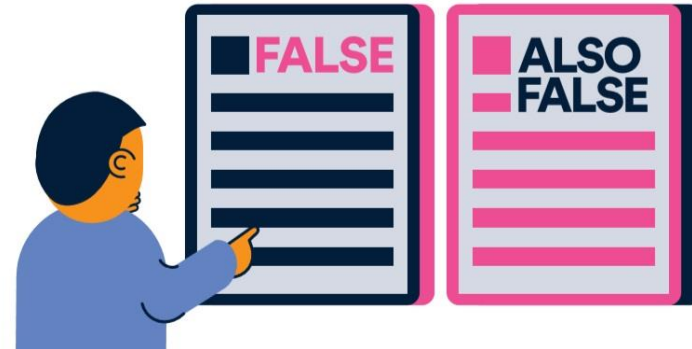
1. **Educated team- with strong wish to win!!!**
2. Objectiv
3. Sincere
4. Real
5. Innovative
6. Involve all employees



Do and do not when applying for the HHEA



1. Do not give false information



2. Don't apply if you don't have highly motivated team



Good feeling to share award

Hand Hygiene Excellence Awards 2021



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General hospital Pula

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Taken at ICPIG Congress in Geneva, September 2021





Greetings from General hospital Pula



ICPIC

INTERNATIONAL CONSORTIUM FOR
PREVENTION & INFECTION CONTROL



ICPIC2021

**INTERNATIONAL CONFERENCE ON
PREVENTION & INFECTION CONTROL**

Geneva 

14-17 September 2021